

Safer Salford Lived Experience Panel

"[The experience has] been very positive. The people that attend the collaborative like the senior nurses have taken forward my suggestions, they've listened and valued my contributions. They see the benefit and they accept it needs to be that way, to have the patient voice in the room. They welcome it."

Volunteer 1

The Safer Salford Lived Experience Panel (LEP) was established in 2021 and since then has taken an active role in Salford quality improvement workstreams.

Our panel is comprised of people with experience of health and care needs, whether their own or those of a friend or relative they have cared for. Lived experience volunteers are an invaluable resource to health and social care quality improvement work. They not only bring a personal perspective of living with health needs or supporting someone in that position; they can also offer many other skills, challenges and experiences. Their perspective and experience of services is real and honest. Involvement of people with lived experience is essential in making improvements.

"There have been good opportunities to draw on personal and professional experiences. By giving a presentation and hearing people say thanks for being so frank and drawing these things to our attention, key points were captured that everyone recognised we need to look at more closely."

Volunteer 2

The Safer Salford lived experience panel welcome opportunities to collaborate on new projects. For more information please contact Helen Kibble (helen.kibble@aquanhs.uk).