

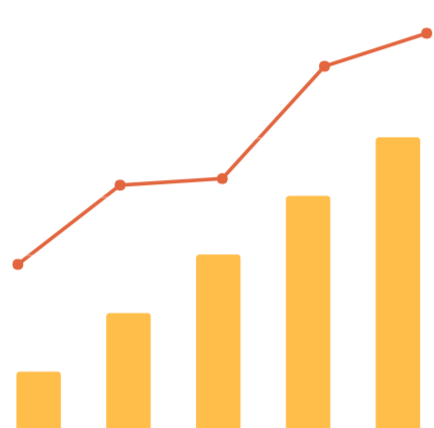
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steps to improvement



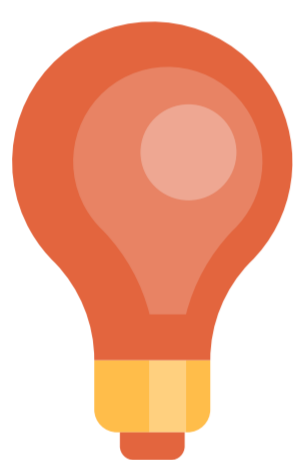
Set your direction

Successful improvement projects have a clear and defined focus, tackling a problem that is important to you and your team. Having a good aim will help you clearly state what you are trying to achieve and motivate your team



Understand the problem

Before you start making changes, it is important to collect as much information as you can. Looking at the data you collect together will help start a conversation about why things are happening the way they are.



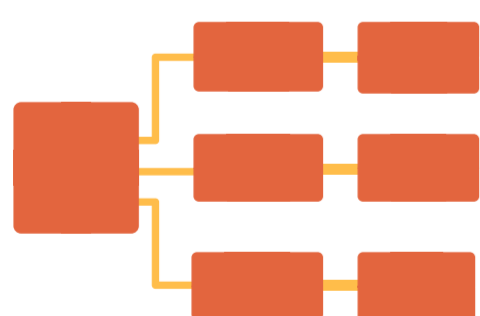
Develop ideas for change

This is the fun part where you get the opportunity to explore new ways of doing things. You can adapt ideas from others or be completely creative, you know your care home best - use your experience to guide you.



Test out your ideas and review

It is time to test out your ideas. A “plan, do, study, act (PDSA) cycle” is a method which tests an idea by trialing a change on a very small scale and assessing its impact – seeing what works well and what doesn’t.



Pull it all together

You are now well on the way with your improvement journey, but it doesn’t stop here. Bringing your thinking together into a driver diagram will help develop new ideas and add structure to your testing.



Share your learning

By joining together with other care homes, and visiting other sites it is possible to learn a lot more in a shorter period of time than if you try to do everything on your own.